



Control

Seamless Journey Platform

Passenger processing at manual booths

Full control of the transaction workflow and the touchpoint, enabling border and travel users to clear passengers smoothly.

The **Control** application is a comprehensive solution that provides border and travel users with full control over the passenger clearance process at manual booths, by providing the tools to perform each of the required steps and a detailed view of all relevant transaction data for an informed decision.

The application displays all the information for the user to seamlessly process one passenger at a time. Transaction and passenger detailed data is presented on the left and central areas of the display, while the right-hand side module provides the control over the different actions, such as starting a new transaction, triggering each required step, and concluding the transaction with the final decision.

Main Features



Full control of the transaction

The user controls sequence, trigger and pace of each transaction step, from starting a transaction until taking the final decision.



Travel Document validation

Display travel document data and detailed results of the optical and electronic validation. The travel document images scanned in visible, IR and UV lights can be analyzed in detail.



Biometric capture and matching

Overview of the captured face and fingerprint biometric data, liveness validation, quality control and matching process results. The application supports both verification (1:1) and identification (1:N) matching processes



Multiple workflows supported

It flexibly adapts to different workflows. The Manual Control solution supports both the passenger verification based on the travel document presented at the manual booth, as well as passenger identification against enrolment data submitted at a previous self-service touchpoint.



Full set of passenger checks

The solution allows the officer to perform several passenger checks including verifying data provided at a self-service enrolment touchpoint, collecting answers to a questionnaire, assessing the results of background checks, and taking notes.



Modular Design

The application User Interface is based modular components, which increases the flexibility and adaptability of the solution. Each module is independent, and can be replaced or configured to meet each customer needs without requiring new development effort.