

# Quality Management Policy

In accordance with its philosophy of management for excellence, Vision Box, Soluções de Visão por Computador, S.A. continually seeks to improve the quality of its products and the services it provides understanding the needs and expectations of interested parties, the optimization of the resources available, and the effectiveness of its Management System, considering the following commitments:

## Leadership and Commitment:

- The Top Management will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating, and maintaining the Quality Management System, according to ISO 9001:2015.

## Customer Focus - Everyone contributes to the Customer's Satisfaction:

- Identify their requirements, needs and expectations and ensure consistent levels of Quality in the services provided.

## Result-Driven - Everyone committed to excellence:

- Take forward the strategic orientations set by Management, making sure that the actions needed to achieve these strategic orientations are actually carried out as well as meeting the deadlines and budgets.
- A management driven by economic, financial, and environmental results that allow the company's sustainable development in the short, medium, and long term.

## Development of Skills and Content:

- Integrate employees into an appropriate context of information, motivation, and teamwork based on principles of ethics, trust, respect, and responsibility for actions and results.
- Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Organization.
- Develop the actions necessary to ensure that each employee has the necessary skills to exercise his/her function.
- Identify and deliver on time to the organization the resources necessary and sufficient to achieve the objectives and targets set and adapted to its technological dynamism.

## Supplier Development:

- The adoption of a conduct that is not biased, but fair and rigorous in its selection, on-going assessment of its performance, and in the evaluation of the products and services provided.

## Quality and Continuous Improvement - Everyone involved in Continuous Improvement:

- Ensure continuous improvement through everyone's participation and involvement for the benefit of our customers, our employees, our suppliers, and our business.
- Actively make all employees aware of the importance that quality management has in building the future of Vision-Box and everyone's responsibilities in its improvement to ensure meeting the maximum capacity of current and future customers requirements.

## Innovation - Everyone committed to Innovation and Creativity:

- Vision-Box adopts a policy of Innovation and Development of new products and services that not only gives it a competitive advantage for its customers, but also enables it to serve new customers and new markets.
- It places high value on innovative, high-quality solutions.

## Performance Evaluation and Risk:

- Implement a policy of continuous improvement of performance evaluation systems and setting of quality objectives to address the risks and opportunities determined by Top Management and react quickly to changes, developing systems of initiative to improve the efficiency of our response.

The Quality System will be monitored, measured, evaluated, and enhanced regularly under the Top Management's ultimate responsibility.

The Administration

  
Miguel Leitmann (CEO)  
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